

## About Jacqueline Whitmore, CSP

Jacqueline Whitmore is a certified etiquette expert, an award-winning professional speaker and the president of The Protocol School of Palm Beach, a premier business etiquette consulting firm which has served hundreds of multinational corporations including Amgen, Caterpillar, Ernst & Young, Bloomingdale's, Royal Caribbean, National City Bank, Deloitte & Touche, Burger King, and Humana just to name a few.



She is also the author of the book, *Business Class: Etiquette Essentials for Success at Work* (St. Martin's Press, 2005) and the founder of National Cell Phone Courtesy Month in July – a month dedicated to educating the public on the proper use of cell phones.

Jacqueline has received the prestigious Certified Speaking Professional (CSP) designation conferred by the National Speakers Association (NSA) and the International Federation of Professional Speakers, a recognition accorded to less than ten percent of speakers worldwide.

Jacqueline ranks as one of the most widely quoted etiquette experts in the United States. Her advice is sought by numerous publications including *The New York Times*, *USA Today*, *Glamour*, *Time*, *Fortune*, the *Wall Street Journal*, and *O: The Oprah Magazine*. She has appeared as a guest on a variety of national radio and television shows including National Public Radio, ABC's 20/20, CNN, FOX News, and CNBC.

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